

# Digital patient record for Oyoko Health Centre





Fundraising and implementation report 2022-2023



### 2021-2022

Ama graduated from the 'College of Health & Well-being'. During her 'National Service' (national internship year) at Tafo hospital, she works with a digital patient record. Ama is very impressed by this and sees the convenience of this way of working. She would very much like to do this for Oyoko Health Centre, where she will work again after her internship. She asks the Quashie School Project if it would help her purchase the necessary computers and software. The project is embraced by the board.



# May - June 2022

We receive an official request from Oyoko Health Centre with quotes. During my stay in Ghana, I go to the clinic to meet director Nana Yaa and Dr Sakyi. They are the people with whom the Quashie School Project mainly is in contact. When I hear that there is a 'sick bay' (annex) at the Senior High School near the Health Centre, I get even more excited. We meet Celina, and her eyes light up when we present our plan. I let everyone know that we will start the campaign for this project but that it will take some time to raise €6,000. My goal is to have it done by the end of 2022.



### July-August 2022

Through newsletters and social media, the campaign for Oyoko Health Centre is kicking off. At a market in Zuidlaren, our stall is dedicated to the digital patient record for the clinic. Small and large amounts come in via donors. Group 6/7 of a primary school in Emmeloord donates the entire amount for the computer at the Senior High School. The VCHV Foundation also makes a big contribution. In this period, we raise 50% of the total amount. A great result, especially in the holiday period, but what next?

# September-November 2022

I call Wilde Ganzen Foundation to ask if they would support our project for the clinic. Online, I have already checked whether the project fits within their objective. I expect a yes-or-no answer, but it is not that easy. My intention is to join a process for small charities. During four online meetings, our project is reviewed with other small charities. Questions and comments are asked among themselves so that everyone's project becomes even clearer. After this process, the application officially goes to Wilde Ganzen and they let us know whether it is approved or not.









Our project has been approved! I can hardly believe that such a well-known foundation as Wilde Ganzen is going to help our small foundation. We still need to fine-tune but just before Christmas everything is finalised. Because of the holidays, the €5,975 cannot be sent this year but they promise it will be credited to Oyoko Health Centre's account in early January.

### December 2022

Oyoko Health Centre receives updates on the project's progress directly from Wilde Ganzen. When they hear that the project has been approved, they take immediate action. They take our request to involve one of our students seriously. Owusu is studying 'IT network management' so this project is a

nice learning path for him. He will be informed of all the steps being done. He is also invited to the presentation of the software system. To be sure, a second software company is invited but the board decides to go with IRED software company.





# January 2023

3 January, the entire amount will be credited to Oyoko Health Centre's account. On 10 January, Stef and I will fly to Ghana. Although not planned, we can now follow the project closely. First, together with Owusu, we will meet Dr Sakyi, Director Nana Yaa and Safia, head of finance. After a usual (long) wait, we are invited to Nana Yaa's office. We have a good conversation. We are promised that they will do everything possible to make the whole process go smoothly.



# January 2023

Shortly after arriving, I fall ill. Corona is ruled out by a self-test but what it is, that is the question. Ama advises me to go to Oyoko Health Centre for an examination and a blood test. This shows that there is nothing serious. Stress is the outcome, and the advice is to relax a lot. I am officially registered and given my own paper file. While I wait, I see several nurses walking up and down. A file is lost. After about an hour, the lost file surfaces. Ama sighs ' how happy I will be when we can go digital'. Ama, when everything is up and running, will be in charge of the entire digital system. I am pleasantly surprised to hear this news.









# January 2023

The Oyoko Health Centre board decides that computers will be bought first. Owusu has now emerged as a 'true specialist', and all questions and orders go through him. He also has to come along to choose the computers. For the board, everything is 'expensive' and a cheaper alternative is sought, but the shop where Owusu wants to buy the computers has the very best price. Once everything is delivered, the network is installed. Owusu is also there (of course). When we come to have a look, we see that the computers and networking equipment are of good quality.









# February 2023

Stef, Owusu and I visit the sick bay, an annex of Oyoko Health Centre at Oyoko Senior High School. Celina is pleasantly surprised to see me again and very happy that we are coming to fulfil our promise. She thinks the school's headmaster should also be informed and calls him so we can meet him. The sick bay is connected with the server at Oyoko Health Centre via an antenna. Digging a cable was too expensive and, according to the network guys, the connection through an antenna should also be very good.







# February 2023

During an unexpected visit to the clinic, we see that training for the nursing staff has already started. Ama took her turn in the morning and was a good student, according to the trainer. She must be, because she had already received training during her 'National Service'. All departments will have their turn, and everyone will be addressed personally. How long the training takes depends on the size of the department. The whole process for six departments took almost two weeks.





### February 2023

The computers in all departments are waiting for a switch. One has been delivered but turns out not to be strong enough. The switch will ensure the speed at which data can be processed. The nursing staff are ready for it. A cabinet containing the files has now collapsed. It really is time for change...







### March 2023

The digital patient record is in use. The first weeks there are some complaints because it is not going as fast as expected and the staff cannot remember all the things it had learned. As expected, the complaints subside and after 3 weeks everyone is working as if it was never different.







### 31 March 2023

An official moment to thank the Quashie School Project and Wilde Ganzen on the morning of 31 March. While work continues as usual at Oyoko Health Centre, preparations are made outside for the ceremony. First, a prayer by Pastor Bentel. Then speakers take their turn with lots of praise and thanks by: Dr Achampon Sakyi, head of Health Centre; Nana Yaa Kunadu, headmaster; assistant to school headmaster Seth Odam; Nana Akoma Serwaa Bonsu Queen Mother of Oyoko and nurse Loise. In my speech, I recount the history of the Quashie School Project and its link with Oyoko through my father, Lucy and Ama who applied for this project. Ama also made a speech





### 31 March 2023

After the gestures of gratitude, it is time to admire the digital patient record. People listen with great interest to the explanation of an employee of the IRED software supplier. It is a comprehensive system, storing not only the patient's medical information but also payments and insurance information. If an insurance expired, or a payment has not yet been made, the patient must comply with it first in order to proceed. All information reaches the destination immediately. When Dr Sakyi 'writes' a prescription, the pharmacy is notified, and the medication is ready by the time the patient completes his round.







### 31 March 2023

From the Senior High School, the assistant headmaster, 12 class leaders and Celina from the Sick Bay are present. They too appreciate the project immensely.

The school has to wait a while for a connection. At the time of the ceremony, work is underway on the huge poles of at least 15m high on which the antennas will be placed. Every effort has been made to get it finished before the ceremony, but it was not successful. All the equipment is in place, so it will not take much time to connect.





On behalf of the entire Oyoko Health Centre team and community bodies Oyoko, a heartfelt 'Thank you', to everyone who contributed to this project.

Oyoko Health Centre did a great job and completed the entire project within 3 months. It is a special experience to be able to be present at all stages of this digital project.



My special thanks to our student Owusu Ansah Quashie. He has shown himself to be a born project leader. From December till the last moment, he has been committed to the project. No question is too much for him. Whether he had to turn up early or late at Oyoko Health Centre, he does it all. He encourages people, keeps track on when what needs to be done, is 'firefighting' where necessary, goes to Accra to purchase materials and all pro bono. Owusu learns a lot from this project, but we as adults certainly learn from him too.

Warm regards, Moniek Jacobs Ambassador Quashie School Project



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